



STATE OF OHIO
OFFICE OF THE INSPECTOR GENERAL

RANDALL J. MEYER, INSPECTOR GENERAL

FOR IMMEDIATE RELEASE

OHIO INSPECTOR GENERAL INVESTIGATION RESULTS IN CRIMINAL INDICTMENT AGAINST
OHIO DEPARTMENT OF JOB AND FAMILY SERVICES EMPLOYEE
Columbus, Ohio, August 14, 2014

The inspector general issued a report of investigation today finding an employee of the Ohio Department of Job and Family Services wrongfully manipulated unemployment compensation claim records for personal benefit. The inspector general opened the investigation in conjunction with the Ohio State Highway Patrol after receiving a complaint from the Ohio Department of Job and Family Services which focused on the actions of its employee, Carrie Menser, a customer service representative in Akron.

By manipulating the records, Menser hid the fact that her unemployed boyfriend had been incarcerated, which would make him ineligible to receive unemployment compensation benefits. Menser's actions caused the automatic deposit of benefits into her boyfriend's debit account to continue. Menser then fraudulently obtained a debit card for his account and skimmed off the money for her own personal purchases and cash withdrawals.

As a result of the investigation, the Summit County Grand Jury has indicted Carrie Menser for two counts of theft in office, one count of tampering with records, and one count of unauthorized use of a computer.

Ohio Inspector General Report of Investigation file number 2013-CA00092 is now available at:
<http://watchdog.ohio.gov/Investigations/2014Investigations.aspx>

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