



STATE OF OHIO
OFFICE OF THE INSPECTOR GENERAL

RANDALL J. MEYER, INSPECTOR GENERAL

FOR IMMEDIATE RELEASE

OHIO INSPECTOR GENERAL FINDS OHIO BUREAU OF WORKERS' COMPENSATION EMPLOYEE VIOLATED ETHICS POLICIES

Columbus, Ohio, November 9, 2016

The Ohio Inspector General has issued a report of investigation initiated after administrators at the Ohio Bureau of Workers' Compensation alleged that an employee in the Cincinnati office was violating policy by providing preferential treatment for an employee of a privately-held company providing workers' compensation claims administration and case management.

The investigation found a substantial number of communications passed between Ohio Bureau of Workers' Compensation employee Shannon Marshall, and Sandra Anderson, an employee of the Matrix Companies, who also happens to be Marshall's mother. Ohio Bureau of Workers' Compensation administrators had earlier advised Marshall of policies prohibiting contact that might give an appearance of impropriety. However, an analysis covering a one-year period showed, contrary to policy and the Ohio Administrative Code, Marshall and her mother had engaged in more than 1,000 phone conversations on Marshall's state-assigned phone. Marshall and Anderson also exchanged at least 192 email messages involving state workers' compensation business.

In a report of investigation delivered to the administrator of the Ohio Bureau of Workers' Compensation, the inspector general found reasonable cause to believe wrongful acts or omissions occurred, and asked for a response to a number of recommendations within 60 days.

Ohio Inspector General Report of Investigation file number 2016-CA00018 is now available at <http://watchdog.ohio.gov/Investigations/2016Investigations.aspx>

Contact:
Carl Enslin
Ohio Deputy Inspector General
(614) 644-9110
carl.enslen@oig.state.oh.us

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