



STATE OF OHIO  
**OFFICE OF THE INSPECTOR GENERAL**

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FOR IMMEDIATE RELEASE

**OHIO INSPECTOR GENERAL INVESTIGATION FINDS OHIO BUREAU OF WORKERS' COMPENSATION EMPLOYEE WRONGFULLY ACCESSED CONFIDENTIAL PERSONAL INFORMATION**

Columbus, Ohio, December 14, 2017

The Ohio Inspector General issued a report of investigation today after receiving a complaint from the Ohio Bureau of Workers' Compensation (OBWC) alleging Claims Service Specialist Lina Dumbaugh improperly accessed injured workers' claims. The complaint further alleged that Dumbaugh was accessing claim files of injured workers or employers who were represented by an attorney with whom she had a close personal relationship.

The Office of the Ohio Inspector General investigation identified nearly 500 instances when Dumbaugh accessed injured worker claim files connected to clients who were being represented by this attorney. In many of the instances, the investigation found that Dumbaugh had improperly performed work in the files, accessed files without a proper business reason, or continued to access files after requesting her superiors reassign her due to her personal relationship with the attorney. The accesses violated OBWC's Confidential Personal Information and Ethics policies.

The report of investigation will be provided to the City of Mansfield law director and the Ohio Ethics Commission for review and consideration.

Ohio Inspector General Report of Investigation file number 2016-CA00019 is now available at:  
<http://watchdog.ohio.gov/investigations/2017investigations.aspx>

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